

OCT 30 2006

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Intellectual Property Administration  
P.O. Box 272400  
Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. 100203592-1

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Karamadal Srinivasan et al

Confirmation No.: 7839

Application No.: 10/804290

Examiner: Unknown

Filing Date: Mar 19, 2004

Group Art Unit: 2122

Title: Method And System For Providing Information For Remote Device Support

Mail Stop Amendment  
Commissioner For Patents  
PO Box 1450  
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INFORMATION DISCLOSURE STATEMENT

This Information Disclosure Statement is submitted:

- ☒ under 37 CFR 1.97 (b), or  
(Within three months of filing national application; or date of entry of national application; or before mailing date of first action on the merits; whichever occurs last)
- ☐ under 37 CFR 1.97 (c), together with either a:  
☐ Statement under 37 CFR 1.97 (e), or  
☐ a \$180 fee under 37 CFR 1.17 (p), or  
(After the CFR 1.97 (b) time period, but before final action or notice of allowance, whichever occurs first)
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- ☐ A concise explanation of the relevance of foreign language patents, foreign language publications and other foreign language information listed on PTO/SB/08B, as presently understood by the individual(s) designated in 37 CFR 1.56 (c) most knowledgeable about the content is given on the attached sheet, or where a foreign language patent is cited in a search report or other action by a foreign patent office in a counterpart foreign application, an english language version of the search report or action which indicates the degree of relevance found by the foreign office is listed on form PTO/SB/08B and is enclosed.

It is requested that the information disclosed herein be made of record in this application.

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Respectfully submitted,

Karamadal Srinivasan et al

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Date: 10-30-06

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(Use as many sheets as necessary)

of

Application Number	10/804290
Filing Date	Mar 19, 2004
First Named Inventor	Srinivasan e
Art Unit	2122
Examiner Name	Unknown
Attorney Docket Number	100203592-1

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U. S. PATENT DOCUMENTS					
Examiner Initials*	Cite No.†	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> (if known)			
		US- 6539499	03-25-2003	Stedman et al.	
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		US- 2002/0152430	10-17-2002	Akasaka et al.	
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**Considered**

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